Basic Course Information

Semester	Fall 2019	Instructor Name	Sabrina Worsham	
Course Title & #	COMM 100: Oral Comm.	Email	sabrina.worsham@imperial.edu	
CRN#	11093		sabrinaworsham@gmail.com	
Room	315	Office	316	
Class Dates	8/19/19-12/14/19	Office Hours	Monday: 2:30 PM - 4:15 PM	
			(office)	
			Tuesday: 2:10 PM - 2:40 PM	
			(virtual: Facebook and Gmail)	
			5:55 PM -6:25 PM (office)	
			Wednesday: 5:45 PM -6:30 PM	
			(office)	
			Thursday: 12:30 PM -1:00	
			PM (virtual: Facebook and Gmail)	
Class Days	Tuesday	Office Phone #	(760) 355-6369	
Class Times	2:40 PM - 5:50 PM	Office contact for	760-355-6337	
Units	3 unit course	emergencies		

Course Description

Student Learning Outcomes

Upon completion of this course, you will be able to:

- 1. Use the three-part deductive pattern of organization and apply the extemporaneous style of delivery when presenting the required informative speech of 4-6 minutes. (ILO1, ILO2, ILO3, ILO4, ILO5)
- 2. Deliver an organized informative speech to class audience members. The speech must adhere to specific time restrictions and requirements, as assigned by the instructor. (ILO1,ILO2,ILO3,ILO4,ILO5)
- 3. Prepare and present a visual aid that illustrates a specific point. (ILO1,ILO3,ILO4)
- 4. Use statistics, quotations, definitions and detailed illustrations as supporting materials. (ILO1, ILO2, ILO3, ILO4, ILO5)
- 5. Identify the components of the nonverbal delivery process which includes: eye contact, rate/pause, appearance. (ILO1, ILO2, ILO3, ILO4, ILO5)

Course Objectives

- 1. Define, explain and apply the principles of oral communication
- 2. Incorporate and demonstrate ethical practices in all phases of speech preparation
- 3. Acquire, organize, interpret and utilize research materials
- 4. Analyze and adapt a speech topic to a variety of diverse audiences

[&]quot;Training in the fundamental processes involved in oral communication with emphasis on organizing material, outlining, constructing, and delivering various forms of speeches. (C-ID COMM 110) (CSU,UC)," IVC

- 5. Develop a clear, cohesive thesis and create a concise speech outline
- 6. Compose, organize and present to a live audience relevant speeches to introduce, inform and persuade
- 7. Demonstrate the characteristics of effective delivery
- 8. Support speech context through utilizing effective visual aids
- 9. Analyze and evaluate live or recorded speeches
- 10. Demonstrate active listening skills
- 11. Recognize the elements of and demonstrate effective techniques for reducing communication apprehension

Textbook & Additional Materials

http://www.publicspeakingproject.org/psvirtualtext.html

Course Requirements and Instructional Methods

"Assignments: It is your responsibility to complete all assignments in a timely matter and submit them via the appropriate channels (in person or electronically, depending on the assignment). In general, NO late work will be accepted, even with documentation. All assignments need to be typed, unless otherwise specified," SW.

Out of Class Assignments: The Department of Education policy states that one (1) credit hour is the amount of student work that reasonably approximates not less than one hour of class time and two (2) hours of out-of-class time per week over the span of a semester. WASC has adopted a similar requirement.

*Assignments and class schedule are subject to change. Said changes are likely only announced during class time. Students are responsible for changes, regardless of class attendance.

Attendance

- "A student who fails to attend the first meeting of a class or does not complete the first mandatory activity of an online class will be dropped by the instructor as of the first official meeting of that class. Should readmission be desired, the student's status will be the same as that of any other student who desires to add a class. It is the student's responsibility to drop or officially withdraw from the class. See General Catalog for details.
- Regular attendance in all classes is expected of all students. A student whose continuous, unexcused absences exceed the number
 of hours the class is scheduled to meet per week may be dropped. For online courses, students who fail to complete required
 activities for two consecutive weeks may be considered to have excessive absences and may be dropped.
- Absences attributed to the representation of the college at officially approved events (conferences, contests, and field trips) will be counted as 'excused' absences," IVC
- "Documentation MUST be provided and arrangements made ahead of time. An excused absence does NOT excuse the work done and activities missed," SW

"This is a skills based class and EVERY class is crucial. In class activities and assignments CANNOT be made up. On-time attendance is necessary for the successful completion of the class. If you must miss class for a verifiable emergency, please secure documentation. AGAIN, please remember that in-class activities and speeches cannot be made up. Do not miss my class. REMINDER: scheduled doctor's appointments, scheduled dentist appointments, school appointments, job interviews, work meetings/etc... are NOT urgent situations. You know your school schedule. Please plan accordingly. Be in class and be prepared.

Course Grading Based on Course Objectives

Evaluation of Student Progress:

There are 1000 points possible in this course: A = 900-1000

B = 800-899 C = 700-799 D = 600-699F = 599 < = F

Point/Assignment Breakdown:

(450 total points possible) Speeches (all formal speeches are extemporaneous speeches):

- (25) Introduction: a quick 1-2 minute introduction to the class and the basic speech structure
- (50) Info-phobia: a 2-4 minute speech about a phobia. Informative in nature, introduces research
- (100) Demonstration: a 3-5 minute speech that uses visual aids to help explain a process
- (125) Informative: a 4-6 minute speech that uses credible research to inform an audience
- (150) Persuasion: a 5-7 minute speech that uses credible research to persuade an audience

(12 @ 10 points each = 120 points possible) In-Class Activities:

Participation in a variety of in-class activities that are designed to work on speech skills and understanding.

(5 @ 10 points each = 50 points possible) Homework Assignments (Speech Outlines):

Typed outlines, works cited sheets, and notecards.

(17 @ 10 points each = 170) Reading Notes:

1-2 page(s) of HAND-WRITTEN notes from the chapter. Identify key terms in your OWN words. DUE at the beginning of class. LATE reader's notes will NOT be accepted.

(2 @ 80 points each = 160) Exams:

These exams cover the text and material used in lecture. The exams may include multiple choice, true/false, fill In-the-blank, short answer, essay, and/or application questions. Exams are closed book.

(1 @ 50 points each = 50 points possible) Final Presentation: done in pairs: Details to follow

Total Possible: 1000

A = 900-1000

B = 800-899

C = 700-799

C = 700 777

D = 600-699

F = 599 <

Classroom Etiquette

"Timeliness: Arrive in enough time to be settled, signed in, and ready to go when class begins. Being late is rude, disruptive, and anxiety-inducing for many. Additionally, missing class hurts you and your peers. Be here, be ready, let's learn and create a positive community.

Language: In an effort to create and maintain a critical, comfortable and equitable environment for everyone, any language that is racist, sexist, homophobic, or that discriminates against any person or group will be discussed in the classroom. Any such language in any speech, assignment, or classroom discussion may result in a failing grade for that speech or assignment and the occurrence will be documented in case any further disciplinary actions are warranted," SW

Recording lectures/Social Media: DO NOT record my lectures and/or take my picture for use on the internet. DO NOT use social media during my classes.

Sign-In sheets/names on assignments: A sign-in sheet is completed at the beginning of class EVERY class period. It is YOUR responsibility to get on the sign-in sheet. All assignments must be labeled your FIRST and LAST name, as well as the CRN. Lack of sign-in sheet and/or name will result in a "0" for that assignment/activity. Sign in sheets need day, date, CRN, and time.

- <u>"Electronic Devices:</u> Cell phones and electronic devices must be turned off and put away during class unless otherwise directed by the instructor.
- <u>Food and Drink</u> are prohibited in all classrooms. Water bottles with lids/caps are the only exception. Additional restrictions will apply in labs. Please comply as directed.
- <u>Disruptive Students:</u> Students who disrupt or interfere with a class may be sent out of the room and told to meet with the Campus Disciplinary Officer before returning to continue with coursework. Disciplinary procedures will be followed as outlined in the General Catalog.
- <u>Children in the classroom:</u> Due to college rules and state laws, no one who is not enrolled in the class may attend, including children," IVC

Academic Honesty

- <u>"Plagiarism</u> is to take and present as one's own the writings or ideas of others, without citing the source. You should understand the concept of plagiarism and keep it in mind when taking exams and preparing written materials. If you do not understand how to correctly 'cite a source', you must ask for help.
- <u>Cheating</u> is defined as fraud, deceit, or dishonesty in an academic assignment or using or attempting to use materials, or assisting others in using materials, or assisting others in using materials, which are prohibited or inappropriate in the context of the academic assignment in question.

Anyone caught cheating or will receive a zero (0) on the exam or assignment, and the instructor may report the incident to the Campus Disciplinary Officer, who may place related documentation in a file. Repeated acts of cheating may result in an F in the course and/or disciplinary action. Please refer to the General School Catalog for more information on academic dishonesty or other misconduct. Acts of cheating include, but are not limited to the following: (a) plagiarism; (b) copying or attempting to copy from others during an examination or on an assignment; (c) communicating test information with another person during an examination; (d) allowing others to do an assignment or portion of an assignment, (e) use of a commercial term paper service," IVC

Additional Help

- <u>Learning Labs</u>: There are several 'labs' on campus to assist you through the use of computers, tutors, or a combination. Please consult your college map for the Math Lab, Reading & Writing Lab, and Learning Services (library). Please speak to the instructor about labs unique to your specific program
- <u>Library Services:</u> There is more to our library than just books. You have access to tutors in the learning center, study rooms for small groups, and online access to a wealth of resources," IVC

Disabled Student Programs and Services (DSPS)

"Any student with a documented disability who may need educational accommodations should notify the instructor or the Disabled Student Programs and Services (DSP&S) office as soon as possible. The DSP&S office is located in Building 2100, telephone 760-355-6313 if you feel you need to be evaluated for educational accommodations," IVC

Student Counseling and Health Services

"Students have counseling and health services available, provided by the pre-paid Student Health Fee. We now also have a full time mental health counselor. For information see <a href="http://www.imperial.edu/students/s

Student Rights and Responsibilities

"Students have the right to experience a positive learning environment and due process. For further information regarding student rights and responsibilities please refer to the IVC General Catalog available online at http://www.imperial.edu/index.php?option=com_docman&task=doc_download&gid=4516&Itemid=762," IVC

Information Literacy

"Imperial Valley College is dedicated to help students skillfully discover, evaluate, and use information from all sources. Students can access tutorials at http://www.imperial.edu/courses-and-programs/divisions/arts-and-letters/library-department/info-lit-tutorials/," IVC

Student Equity Program

- The Student Equity Program strives to improve Imperial Valley College's success outcomes, particularly for students who have been historically underrepresented and underserved. The college identifies strategies to monitor and address equity issues, making efforts to mitigate any disproportionate impact on student success and achievement. Our institutional data provides insight surrounding student populations who historically, are not fully represented. Student Equity addresses disparities and/or disproportionate impact in student success across disaggregated student equity groups including gender, ethnicity, disability status, financial need, Veterans, foster youth, homelessness, and formerly incarcerated students. The Student Equity Program provides direct supportive services to empower students experiencing insecurities related to food, housing, transportation, textbooks, and shower access. We recognize that students who struggle meeting their basic needs are also at an academic and economic disadvantage, creating barriers to academic success and wellness. We strive to remove barriers that affect IVC students' access to education, degree and certificate completion, successful completion of developmental math and English courses, and the ability to transfer to a university. Contact: 760.355.5736 or 760.355.5733 Building 100.
- The Student Equity Program also houses IVC's Homeless Liaison, who provides direct services, campus, and community referrals to students experiencing homelessness as defined by the McKinney-Vento Act. Contact: 760.355.5736 Building 100.

Anticipated Class Schedule / Calendar

***Tentative, subject to change without prior notice**

20-Aug	ICA #1	10	
27-Aug	Out 1	10	
27-Aug	RN 1	10	
27-Aug	RN 2	10	
27-Aug	SP 1	25	
3-Sep	ICA #2	10	
3-Sep	Out 2	10	
10-Sep	ICA #3	10	
10-Sep	RN 3	10	
10-Sep	RN 4	10	
10-Sep	RN 8	10	
17-Sep	SP 2	50	
17-Sep	RN 5	10	
17-Sep	RN 7	10	
17-Sep	RN 13	10	
24-Sep	ICA #4	10	
24-Sep	Ex 1	80	
1-Oct	ICA #5	10	
1-Oct	Out 3	10	
8-Oct	RN 6	10	
8-Oct	RN 9	10	
8-Oct	RN 10	10	

8-Oct	ICA #6	10	
15-Oct	SP 3	100	
15-Oct	RN 11	10	
15-Oct	RN 12	10	
15-Oct	RN 17	10	
22-Oct	ICA 7	10	
22-Oct	RN 14	10	
22-Oct	RN 15	10	
22-Oct	RN 16	10	
29-Oct	ICA 8	10	
29-Oct	Out 4	10	
5-Nov	Ex 2	80	
5-Nov	ICA 9	10	
12-Nov	SP 4	125	
19-Nov	ICA 10	10	
19-Nov	ICA 11	10	
3-Dec	Out 5	10	
3-Dec	ICA 12	10	
12/3			
12/10	SP 5	150	
10-Dec	FP	50	
		1000	

Study Guides:

Tentative, subject to change without prior notice

Chapter One: Benefits of Public Speaking

Personal, Professional, Public Models of Communication Linear, Transactional

Elements of the Communication Process Encoding and Decoding, Communicator

Message, Channel, Noise Worldview & Context Types of Speeches Speaking Competencies

Useful Topic

Engaging Introduction
Clear Organization
Well-Supported Ideas
Closure in Conclusion
Clear and Vivid Language
Suitable Vocal Expression
Corresponding Nonverbals
Adapted to the Audience
Adept Use of Visual Aids

Chapter Two Rhetoric

Cicero's desire for audience analysis Cicero's criteria to get an audience to act

Aristotle: Ethos, Pathos, Logos

Power and Persuasion

Convincing Persuasion

Chapter Three

Ethics, Ethical Standards, Honesty

Avoiding Plagiarism

Citing Sources Responsibly Setting responsible speech goals Develop ethical listening skills Provide ethical feedback

Chapter Four

Three areas of our lives that are benefited when we value listening? Academic, Professional, Personal What are the three attributes of an active listener?

Attention, Attitude, Adjustment

What are the three barriers to effective listening?

Anticipating, Judging, Acting Emotionally

What is Nonverbal communication?

What are nonverbal adaptors?

What are the strategies the text lays out to improve

effective listening?

Keep an open mind, Identify distractions, Come

prepared, TAKE NOTES!

Chapter 5

Approaches to Audience Analysis:

Direct Observation, Inference, Sampling

Categories of Audience Analysis

Situational Analysis, Demographic Analysis Psychological Analysis, Multicultural Analysis

Interest and Knowledge Analysis

Chapter 7

Personal and Professional Knowledge, Personal Testimony, Interviews, Library Resources, Books

Periodicals, Full Text Databases, Internet

Resources

Search Engines, Defining Search Terms Websites, Government Documents

Evaluating Information

Citing Sources and Avoiding Plagiarism

Style Sheets Plagiarism Chapter Eight

Main points, sub points, and ideas Organizing Informative Speeches Topical, Spatial, Chronological

Source Citation (When, why, and how)

Paraphrasing verses quoting

Source Criteria: Recency, Variety, Publication, Bias,

Connect to the Subject Chapter Thirteen Effective Visual Aids Types of Visual Aids

Personal Appearance, Objects and Props, Demonstration, Posters and Flip Charts Audio and Video, Handouts, Slideware

Design Principles & Slide Layout

Backgrounds and Effects

Colors, Fonts, Text, Images, Graphs and Charts

Sabrina Adds:

10 steps to the speech making process

1. Purpose *Framing 2. Audience Analysis Chapter 9 3. Topic Selection Functions of Introductions 4. Brainstorm Gain Attention and Interest 5. Narrow to an outline Gain Goodwill Clearly State the Purpose 6. Research to the outline Preview and Structure the Speech 7. Finalize outline and Works Cited Attention-Getting Strategies 8. Notecards Tell a Story 9. PRACTICE Refer to the Occasion 10. Deliver & celebrate! Refer to Recent or Historical Events Sabrina's Structure (thus far): Refer to Previous Speeches AGD: Attention Getting Device Refer to Personal Interest Link: Use Startling Statistics THESIS: Use an Analogy PREVIEW: Use a Quotation 1 A B *Ask a Question 2 A B Use Humor 3 A B Preparing the Introduction REVIEW and TIE to AGD Construct the Introduction Last Modes of Public Speaking: Make it Relevant Memorized, Manuscript, Impromptu, Be Succinct Extemporaneous Write it Out Word for Word *Dog Banter Functions of Conclusions Prepare the Audience for the end of the speech Exam 2 Study Guide: Chapter 6 Present Any Final Appeals Critical Thinking Defined, Traits, and Skills Summarize and Close End with a Clincher Value of Critical Thinking Appeals and Challenges Defining arguments Composing the Conclusion Inductive and deductive reasoning Prepare the Conclusion **Understanding Fallacies** Do Not Include any New Information Formal Fallacies Follow the Structure Bad Reasoning Fallacy *CONCRETE AND SPECIFIC Masked Man Fallacy Chapter 10 Fallacy of Quantitative Logic The Power of Language **Informal Fallacies** Communication vs. Language Accident Fallacy Language Creates Social Reality Ad Hominem The Differences Language Choices Can Make Fallacy of Ambiguity Constructing Clear and Vivid Messages Fallacies of Appeal Use Simple Language Begging the Question Use Concrete and Precise Language Black and White Fallacy Using Stylized Language Fallacy of Composition Metaphors and Similes Fallacy of Division Alliteration Non causa, pro causa fallacy Antithesis

Red Herring Fallacy

Slippery Slope Fallacy Weak Analogy Fallacy Parallel Structure and Language

Personalized Language

The Importance of Ethical and Accurate

Language

Language and Ethics

Sexist and Heterosexist Language

Avoiding Language Pitfalls

Profanity Exaggeration

Powerless Language Incorrect Grammar

Other Language Choices to Consider

Clichés

Language that is Central to Pop Culture 11 Classifying Communication Apprehension (CA)

Trait anxiety vs. State anxiety

Scrutiny Fear

Frames of Reference

Habitual Frame of Reference Personal Frame of Reference Cognitive Restructuring (CR) Sources of Apprehension

Impact of Apprehension

Learning Confidence

Techniques for Building Confidence

Prepare Well, Visualize Success, Avoid Gimmicks

Breathe and Release, Minimize What You

Memorize

Practice Out Loud, Customize Your Practice

12

Methods of Delivery: Manuscript Style, Memorized Style. Impromptu Style,

Extemporaneous Style Vocal Aspects of Delivery Articulation vs Pronunciation Accent, Dialect and Regionalisms

Vocal Quality
Pitch and Inflection
Rate of Speaking

Pauses Versus Vocalized Pauses

Vocal Projection

Nonverbal Aspects of Delivery: Personal

Appearance

Movement and Gestures, Facial Expressions, Eye

Contact

Mastering the Location

The Room: The Podium: The Equipment

Using a Microphone: Water Rules Preparation, Practice and Delivery **Preparing Notes**

Rehearsing the Speech

Managing Stress

Delivering the Speech

14

Reasons to Adopt a Global Perspective

The Economic Imperative The Technological Imperative The Demographic Imperative

The Peace Imperative Sensitivity and Respect

Stereotypes, Prejudices, Ethnocentrism Understanding a Diverse Audience High and Low Context Cultures

Power Distance

Uncertainty Avoidance

Individualism vs. Collectivism Masculinity vs. Femininity

Time Orientation

Selecting Supporting Materials

Stories

Facts and Statistics

Testimony

Speech Organization

Linear Pattern vs. Holistic Pattern Appropriate Verbal Expression Denotative and Connotative Meaning

Communication Style

Effective Nonverbal Expression

Kinesics
Paralanguage
Physical Appear

Physical Appearance

15

Functions of Informative Speeches

Provide Knowledge Shape Perceptions Articulate Alternatives

Allow us to Survive and Evolve

Role of Speaker

Informative Speakers are Objective* Informative Speakers are Credible

Informative Speakers Make the Topic Relevant Informative Speakers are Knowledgeable Types of Informative Speeches: Definitional, Descriptive, Explanatory, Demonstration

Developing Informative Speeches

Imperial Valley College Course Syllabus – COMM 100 Oral Communication

Generate and Maintain Interest

Create Coherence

Make Speech Memorable

16

What is Persuasive Speaking?

Functions of Persuasive Speeches

Propositions of Fact, Value, and Policy

Choosing a Persuasive Speech Topic

Approaching Audiences

Receptive Audiences

Neutral Audiences

Hostile Audiences

Persuasive Strategies

Ethos, Logos, Pathos

Organizing Persuasive Messages

Monroe's Motivated Sequence

Direct Method Pattern

Casual Pattern

Refutation Pattern

17

Background of Special

Occasion Speaking

Epideictic Oratory

Purpose of Special Occasion Speaking Types of Special Occasion Speeches

Speech of Introduction

Toast and Roast

Speech to Present an Award

Acceptance Speech

Keynote Address

Commencement Speech

Commemorative Speeches and Tributes

After - Dinner Speech

General Guidelines for Special

Occasion Speeches

Keeping the Speech Short

Acknowledging the Obvious

Staying Positive

Using Humor

*Sabrina's structure

* Sabrina's 10 steps to the speech making

process